



**STUDENT FLIGHTS RANDWICK**

3-5 Belmore RD, Randwick NSW 2031 Ph: 02 8374 9922 Fax: 02 8374 9944  
Flight Centre Limited t/as Student Flights  
ACN: 003 377 188 ABN: 25 003 377 188 Trav Lic 2TA002719

**PAYMENT INVOICE**

MR PHILIP JAMES JOHNSTON

Date: 29 MAR 12  
Consultant: MICHAEL KUBLER

Reference: 7UY6JOHN0036  
Phone No:  
Fax No:



**Biller Code: 7971**  
**Ref: 5046 0931970**

To pay by BPAY, please call your participating financial institution to make a payment from your nominated account. Payment can also be made in person by cash, cheque or credit card.

Origin:	SYDNEY	Date Of Travel:	2 AUG 12
Destination:	ROUND THE WORLD	No. Passengers:	1
Airline:	LUFTY & SWISS	Booking ref:	QC3NWU

**Airfare/Tour/Accommodation Details:**

**Credit Card Amount**

**Cash Amount**

Full balance is due by 29 MAR 12

International Airfare flying to USA & PARIS  
(flights, dates, and times as per itinerary provided)  
- flying with LUFTHANSA & SWISS AIRLINES  
- ROUND THE WORLD TICKET

Airfare price including taxes is - \$3,073.00  
(taxes are subject to change and must be recalculated when paying in full)

NB - Australian passport holders need a visa to travel to Brazil, China, Vietnam, Russia, India, Cuba, etc. A yellow fever vaccination is also required for Brazil travel. An online visa waiver form must be completed for USA travel. Some other countries also require a visa before travel. Visa requirements are the traveller's responsibility, please ask us if you need advice. Foreign passport holders must check their visa needs.

COVERMORE TRAVEL INSURANCE  
Covermore TRAVELSURE Policy Area 1  
Major country of travel - USA  
\$100 excess  
Cancellation / Change fee cover included - \$10,000  
Insurance price per person - \$318.00

Please be aware that if you take travel insurance with another provider, SF charges a \$150 fee for any needs with regards to reproduction of old travel documents.

- \* Visas are required for many countries. Travellers are responsible for checking what visas are needed for their travel and ensuring they are obtained. Foreign passport holders particularly MUST check all visa needs.
- \* The USA now has a Visa Waiver Program for Australian passport holders. Travel authorisation must be obtained online.
- \* Be aware that on many domestic USA flights, as well as some low cost carriers, it does cost up to \$30 per checked bag.

- \* Please check name spelling is correct as per passport and flight dates are correct - fees to change are high.
- \* Deposit is due immediately and is non refundable.
- \* Ticket price is subject to change until paid in full.
- \* Flight time changes are common - please reconfirm all flights with your airline 24 hours prior.
- \* Not all discounted fares accrue frequent flyer points.
- \* Not all discounted fares are upgradeable using points.
- \* Please advise of any special meal or seating requests.
- \* All credit card payments accept a 1.98% surcharge.

**AIRFARE RULES**

Cancellation fees before departure:

- NIL REFUND, TICKETS ARE NON REFUNDABLE

Cancellation fees after departure:

- ticket is non refundable

Date Changes before departure:

- fare difference must be calculated, fees are variable

Date Changes after departure:

- \$275AUD & subject to availability

Maximum stay on ticket:

- 12 MONTHS

++ Please be aware that additional airline fees may be payable in addition to the above.

++ All changes subject to seat availability.

++ Changes must be made at least 24 hours in advance - not doing so may result in the loss of fare paid and the loss of all subsequent flights.

**PLEASE NOTE -**

- Prices are subject to change until paid in full.
- We cannot provide a refund until received from the relevant supplier, ten to twelve weeks processing time is normal. All deposits are non refundable.
- Travel insurance is recommended by DFAT.
- Please check any government warnings with DFAT and please check all vaccination requirements for third world destinations.
- Make sure your passport has a minimum of 6 months validity from your date of return.

THANKS FOR BOOKING WITH MIKE AT SF RANDWICK.

**PAYMENT**

FOR BPAY USE THE REFERENCE DETAILS ABOVE

DIRECT DEPOSIT

BSB - 034807

ACCOUNT - 0504600

REFERENCE - FAMILY NAME (INTERNET BANKING ONLY)

REFERENCE - DEPARTURE DATE (PAYING AT BANK)

**Total Price Including surcharges, taxes and fees**

<b>Total Amount payable:</b>	<b>Quoted Credit Card / Cash price:</b>	<b>\$ 3,458.14</b>	<b>\$ 3,391.00</b>
	<b>Credit Card Type: VISA</b>		
	<b>Payment by Credit Card / Cash:</b>	<b>\$ 0.00</b>	<b>\$ 0.00</b>
	<b>Amount Due by Credit Card / Cash:</b>	<b>\$ 3,458.14</b>	<b>\$ 3,391.00</b>
	<b>Date Due:</b>		<b>29 MAR 12</b>





## Booking Terms and Conditions

Please read the following terms and conditions carefully. You must not make any booking unless you understand and agree with the following terms and conditions. References to "us", "we" and/or "our" in these booking terms and conditions shall mean Flight Centre Limited.

### Prices:

All prices are subject to availability and can be withdrawn or varied without notice. The price is only guaranteed when paid in full. Please note that prices quoted are subject to change. Price changes may occur by reason of matters outside our control which increase the cost of the product or service. Such factors include adverse currency fluctuations, fuel surcharges, taxes and airfare increases. Please contact your consultant for up to date prices.

### Refunds, Changes and Cancellation Fees:

We are unable to provide a refund to you until we receive the funds from the relevant supplier. Cancelled bookings will incur charges. These charges can be up to 100% of the cost of the booking, regardless of whether travel has commenced. Fees and extra charges will apply where a booking is changed. Fees and extra charges will also apply when tickets or documents are re-issued. Where we incur any liability for a cancellation fee or charge for any booking which you cancel, you agree to indemnify us for the amount of that fee or charge.

### Deposit and Final Payment:

You will be required to pay a deposit or deposits when booking. Your consultant will advise you of how much that will be. All deposits are non-refundable for changes of mind or cancellations. Final payment is required no later than 6 weeks prior to departure unless otherwise stated. Some airfares or services must be paid in full at the time of booking.

### Payments by Credit Card:

Credit card surcharges of 1.98% for Visa, Mastercard and American Express, and 3% for Diner's Club will apply when paying by credit card. If for any reason any travel service provider is unable to provide the services for which you have contracted, your remedy lies against that provider, and not against us. In the event that payment has been made to us by credit card, you agree that you will not seek to charge back your payment to us.

### Payments by B-Pay:

Please note that BPAY takes up to 3 business days to process. If you are paying by this method you will need to make the payment at least 3 business days prior to the actual due date. You must notify your consultant of your payment once it has been made.

### Payments by Cheque:

Please note that cheque payments (including bank cheques) require 5 business days to process. If you are paying by this method you will need to make the payment at least 5 business days prior to the actual due date. You agree not to stop payment of the cheque even when you cancel a booking. You agree that we may apply the proceeds of the cheque to satisfy any liability you have to us, including any liability in respect of cancellation fees, before refunding the balance to you.

### Taxes:

Airline taxes are subject to change and are confirmed at the time your airline ticket is issued. There may also be a local tax charged at some airports.

### Travel Insurance:

We are an authorised representative of CoverMore Travel Insurance Services Pty Ltd, Australian Financial Services Licence number 241713, on whose behalf we act. You must obtain a Product Disclosure Statement relating to the travel insurance product you are considering purchasing and should read that document before making any decision about whether to acquire the product. Travel Insurance is strongly recommended by the Department of Foreign Affairs and Trade for all overseas travel. Please complete your travel insurance application form, sign it and return it to us. We cannot issue your insurance until this form is provided regardless of whether payment has been made. If you decline travel insurance you may be required to sign a disclaimer.

### Agency:

We act as an agent only. We sell various travel related products on behalf of numerous transport, accommodation and other service providers, such as airlines, coach, rail and cruise line operators. Our obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and travel service providers. We have no responsibility for these services nor do we make or give any warranty or representation regarding their standard. All bookings are made on your behalf subject to the terms and conditions and limitations of liability imposed by these service providers. Your legal recourse is against the specific provider and not us. If for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with us.



## Booking Terms and Conditions

### **Liability:**

We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control and which is not preventable by reasonable diligence on our part.

### **Special Requirements:**

Please liaise with your consultant regarding any special requirements you may have for your travel arrangements such as special meal and seating requests.

### **Frequent Flyer:**

Please advise your consultant of your frequent flyer membership details for inclusion in your booking. Please check your frequent flyer program for the specific terms of your membership. We cannot guarantee that the supplier will credit you with points for your booking.

### **Passports & Visas:**

It is your responsibility to ensure that you have valid passports, visas and re-entry permits which meet the requirements of immigration and other government authorities. Any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements of those authorities will be your sole responsibility.

All travelers must have a valid passport for international travel and many countries require at least 6 months validity from the date of return and some countries require a machine-readable passport. If you need information regarding visa and other travel document requirements for your trip please let us know. We can obtain such information from an external visa advisory service provider on your behalf. We do not warrant the accuracy of such information and accept no liability for any loss or damage which you may suffer in reliance on it. If you wish, we can obtain visas for you through this external service and fees will apply.

### **If you are travelling to the United States**

please see <https://esta.cbp.dhs.gov> for information regarding compulsory pre-registration for their visa waiver program. Please note, you may not meet the requirements of ESTA and may be required to obtain a visa.

### **Travel Advice:**

For travel advice please contact the Department of Foreign Affairs and Trade or visit their website at [www.smarttraveller.gov.au](http://www.smarttraveller.gov.au).

### **Health:**

You must ensure that you are aware of any health requirements for your travel and ensure that you carry all necessary vaccination documentation. Please check with your local doctor or specialist vaccination clinic.

### **Travel Documents:**

Travel documents include (without limitation) airline tickets, hotel vouchers, tour vouchers or any other document (whether in electronic form or otherwise) used to confirm an arrangement with a service provider.

Travel documents may be subject to certain conditions and/or restrictions including (without limitation) being non-refundable, non-date-changeable and subject to cancellation and/or amendment fees. Travel documents cannot be transferred to another person to use. All airline tickets must be issued in the name of the passport/photo identity holder. An incorrect name on a booking may result in an inability to use that booking and the booking being cancelled.

Any errors in names, dates and timings on your documentation will be your responsibility if not advised at the time of booking. It is your responsibility to collect all travel documents from us prior to travel.

As a general rule your travel documents will be available for collection 2 weeks prior to departure, however this will depend on your individual arrangements. Please contact your consultant to confirm when your travel documents are ready for collection.

### **Privacy Policy:**

We are committed to protecting your personal information. Our Privacy Policy is available for viewing at [www.flightcentre.com.au](http://www.flightcentre.com.au) or in store.

### **Monies Not Held On Trust:**

All monies paid by you to us will be the property of Flight Centre Limited and will be a debt due and payable to the travel service provider once the services to which the money relates have been provided. You agree and acknowledge that such monies will not be held by us on trust for and on behalf of you and we may hold such monies in any account as we see fit, including with our own and/or other customer monies.



**Booking Terms and Conditions**

**Governing Law:**

If any dispute arises in relation to the agreement between you and us, the laws of Australia will apply. You irrevocably and unconditionally submit to the exclusive jurisdiction of the courts of Australia, and waive any right that you may have to object to an action being brought in those courts.

**I acknowledge that I am 18 years of age or older and that I understand and agree with the above terms and conditions.**

Signature: \_\_\_\_\_

Full Name: \_\_\_\_\_

Date: \_\_\_\_\_

These terms were last updated on 1 April 2010.