**Annexure A**

**From:** [No\_Reply@rentalcars.com](mailto:No_Reply@rentalcars.com) [<mailto:No_Reply@rentalcars.com>]   
**Sent:** Friday, 4 April 2014 3:08 PM  
**To:** [scott2468@hotmail.com](mailto:scott2468@hotmail.com)  
**Subject:** Your rentalcars.com Voucher - Ref: 591166156

Dear Mr van Ewyk,  
  
Thank you for booking through rentalcars.com.  
  
To print your voucher, review your reservation, or make changes; click on the link below:  
  
<https://secure.rentalcars.com/MyReservation.do?serverName=www.rentalcars.com&booking.reference=591166156&booking.contact.email=scott2468%40hotmail.com&cor=AU&preflang=EN&prefcurrency=AUD&affiliateCode=google_brand>  
  
Please carefully check to make sure all your travel details are correct.  
  
Things to remember when picking up your car   
• Your voucher.  
• A valid credit card in the main drivers name  
• Your Driving License (Both parts if applicable).  
  
Please also check the Terms and Conditions of your reservation to make sure you do not need to take other forms of identification with you when picking up the vehicle.  
  
Car Group: Ford Transit Combi or similar  
Supplier: Hertz  
  
Pick-up Details:  
Country: Italy   
City: Milan  
Location: Milan Malpensa Airport  
Date: 12 Aug 2014 10:00  
  
Drop-off details:  
Location: Milan Malpensa Airport  
Date: 1 Sep 2014 18:00  
  
Total Cost: AUD1910.77  
Flight number: EK101  
Requested extras: Additional Driver 1  
Special Requests: N/A  
  
We hope you enjoy your rental.  
  
Yours Sincerely,   
rentalcars.com Reservations Team